

# SHOTSTracker

AN IMMUNIZATION UPDATE FROM FLORIDA SHOTS



VOLUME 12 ISSUE 2

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## Training & Resources

Access real-time registry information, training, and resources such as recorded webinar videos, training guides, and data upload information.

[www.flshotsusers.com](http://www.flshotsusers.com)



## Florida SHOTS Blog

Find the latest immunization news and registry updates.

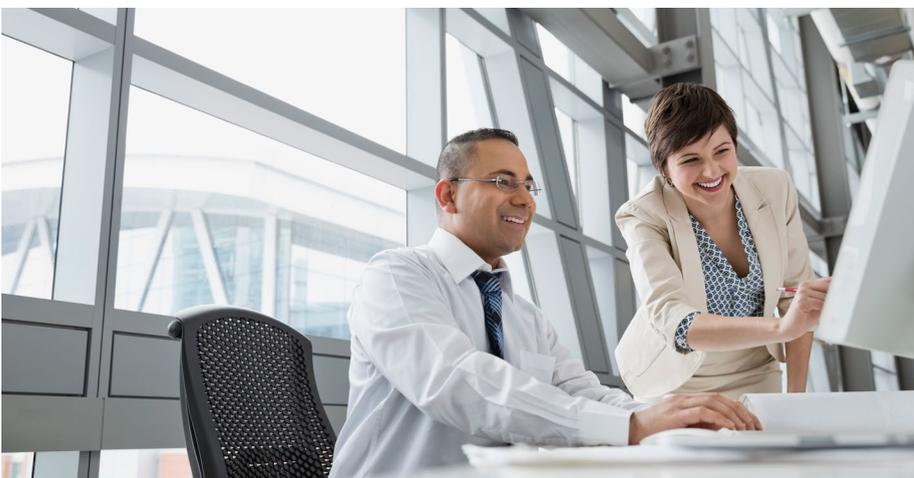
[www.flshotsusers.com](http://www.flshotsusers.com)



## Suggestion Box

Contact us! Your input is very important to us as we continually work to refine Florida SHOTS. Send us your feedback by email: [flshots@flhealth.gov](mailto:flshots@flhealth.gov)

# New Florida SHOTS Website Offers Improved User Experience



Florida SHOTS is pleased to debut an upgraded website at [www.flshots.com](http://www.flshots.com) that will change the way you experience and interact with the registry. The new and improved site launched in August.

When the first Florida SHOTS website was developed in 2004, it focused on practices that provided vaccine services to infants and toddlers. The past dozen years have been an exciting time of transformation and growth for the registry in terms of patients, users, and functionality. The new and improved website reflects this growth.

The site makes using the Florida SHOTS registry easier than ever before. When you land on its homepage, you'll now find dedicated tabs for specific audiences: "parents and schools," "healthcare providers," and "software providers." By clicking on the appropriate tab, diverse audiences can easily access information and resources specific to their needs.

The new website also taps into the vast amount of functionality Florida SHOTS

has added over the years. Providers can access resources to take advantage of services like real-time data exchange, as well as VFC inventory ordering and tracking. In addition, provider training tools and resources are now just a mouse click away 24/7. Dedicated tabs provide access to live online training as well as recorded webinars and training guides. Instant access to information about VFC temperature data loggers and 680 forms is also available. Site resources and training materials are provided in Spanish as well as English.

The website's design allows for streamlined menus, clear navigation, and a responsive layout for all platforms, such as mobile and tablets. We encourage you to check out the site for yourself and see how the Florida SHOTS user experience has improved.

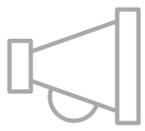


**Need Help? Live Support Available 8am-5pm Monday-Friday ET**

P: 877-888-SHOT(7468) | F: (850) 412-5801 | E: [flshots@flhealth.gov](mailto:flshots@flhealth.gov)

Bin A-11, 4052 Bald Cypress Way | Tallahassee, FL 32399-1719 | [www.flshots.com](http://www.flshots.com)





# You Said It

STAR USER



It's always nice to know what others who are enrolled in Florida SHOTS have to say about the program. So each issue we'll share with you what some of our top users think about the registry. This feature interview was with Marsha Torok, Office Nursing Supervisor, at Boca Pediatrics Group in Boca Raton.

Photo: Boca Pediatrics Group, Boca Raton



## We're Here for You!

For more information about how you can participate, please call the Florida SHOTS enrollment desk at **(877) 888-SHOT**.

### What do you think is the best feature of the registry for your office?

We use it a lot when patients come in, especially new patients, to verify their immunization records. New patients are notorious for not bringing in shot records with them, so Florida SHOTS is a tremendous help with this issue.

### What do you think is the best feature of the registry for your patients?

It helps tremendously when they request forms for schools. We can just print them out right away rather than writing them out like we used to do.

### How have you implemented Florida SHOTS into your daily workflow?

I've made Florida SHOTS part of my daily routine. We keep what we call "shot sheets," and I input them into Florida SHOTS every day.

### If another doctor's office were to call and ask you why they should enroll in the registry, what would you say?

It is just so helpful. When another office is enrolled in Florida SHOTS, it speeds up the process of sending and receiving shot records.

## DATA UPLOAD PARTICIPANT

### How to implement Amazing Charts real-time web services in your practice:

1. Contact Colleen Tully, Florida SHOTS Implementation Specialist, at [colleen.tully@flhealth.gov](mailto:colleen.tully@flhealth.gov) or 904-755-5167.
2. Colleen will assist your office as you go through the transition process.

## Big Change Means Big Improvement for Amazing Charts Users

If your office uses Amazing Charts software, life just got easier.

As of June 2016, Amazing Charts supports real-time web services, and nearly 100 Amazing Charts practices have made the transition. That means if your office uses Amazing Charts EMR, your shot records can upload directly to the Florida SHOTS registry, so that shots administered appear in Florida SHOTS within minutes of being uploaded from the EMR. All Amazing Charts users should check to see if they are already sending data in real-time and consider upgrading to that service if they are not.

### How to determine if you are already sending data real-time:

Log into Florida SHOTS. Click on "System Transaction" in the blue menu, and then click on "Transaction Statistics." Look at "Upload Statistics," where you should see either "Batch" or "Web services." If "Web services" appears, you are already submitting shots real-time from your EMR into the registry.

If you do not see "System Transactions," please contact your Local Organizational Administrator and have them add the role "View Transaction Statistics" to your user account.



## Did You Know?

### Florida SHOTS has added previously rejected shots.

At the beginning of August, Florida SHOTS began reprocessing all previously rejected shots to eliminate rejection for things such as improper names (like “baby boy,” “infant,” or “miss/master,” etc.) where it was possible to match the shots against other key patient indicators. As of August 18, 2016, more than 146,000 shots have been reprocessed, with 42% of those added (61,000+). In addition, nearly 42% of the shots were on file already and were updated by information from these previously rejected shots. Another 10% of the shots were already on the matching patient record, and no shot information was updated. Moving forward, special processing of these types of rejections will be implemented on an ongoing basis to try to capture as many valid and complete shot records as possible in the registry.

## Tech Tips

I manage an office that uses Florida SHOTS real-time data exchange, but lately we’ve had instances where our staff needed to add the patient shots into the registry manually. How should I troubleshoot this?

Chances are a staff member has accessed the patient’s record to view the history and did not select “Release Patient Record” in the menu under “Close Patient.” Staff must release the patient’s record (rather than just logging out) so that the real-time messages can process to the patient’s record in Florida SHOTS. Local Organization Administrators need to let all office staff know they are participating in Florida SHOTS data upload, and if your office is participating in real-time data exchange, your staff needs to know not to input shot records manually since those shots will automatically go from your EHR/EMR into the registry in a matter of minutes.

## Participating Software Providers



These software companies have created data exchange capabilities between Florida SHOTS and their EMR, practice management, or billing software. For a definition of capabilities by certification level, see “Participating Software Companies” at [www.flshotsusers.com](http://www.flshotsusers.com).

### Platinum Providers

Athena Hub  
Epic  
McKesson Med3000  
Medicat  
MediTouch  
SoftAge Health

### Gold Providers

Acrendo  
AdaptaMed  
AdvancedMD  
Allscripts Enterprise  
Allscripts Professional  
Amazing Charts  
AMOS  
Aprima  
Care360  
Care Cloud  
CareDox  
Cerner Millennium  
Codonix  
CompuGroup Medical  
CureMD  
eClinicalHub  
e-MDs MDVIP  
ehrTHOMAS  
eMed Practice  
Falcon Ironbridge  
Flatiron  
GE Health Centricity  
Glance EMR  
Greenway Intergy

Greenway Primesuite  
Greenway Success EHS  
Hello Health  
InSync  
McKesson iKnowMed  
MDVita  
MedHost  
ModuleMD WISE  
NCGMedical PerfectCare  
OmniMD  
Physician’s Computer Company  
PCC EHR  
Practice Fusion  
Prognosis  
Pulse Systems  
Sammy EMR  
Script Management Partners  
Soapware Tangible Solutions  
STC ImmsLink  
SureScripts  
TriMed Technologies  
Waiting Room Solutions  
Xcite Health

### Silver Providers

Allscripts Sunrise  
AltaPoint  
American Medical Software  
Automated Medical Systems  
ChartAccess  
Comtron Medgen EHR  
CPSI  
DigiChart

Doctor’s Partner  
DocUTap  
Drs Enterprise  
e-MDs  
GMA Healthcare  
Harris CareTracker  
Henry Schein MicroMD  
iPatientCare  
Kareo  
MacPractice  
McKesson Horizon  
McKesson Medisoft Clinicals  
McKesson Paragon  
McKesson Practice Partner  
MDFlow  
MedENet CareTracker  
Medical Office Online  
MedInformatix Davlong  
meditab  
meditech  
MEDXLNCE Moses  
MIE Medical Informatics Engineering  
WebChart  
Net Connect Health Care  
NextGen GMA Healthcare  
Office Ally  
Office Practicum  
One Touch EMR  
Rx30  
Sevocity  
Siemens  
SRS Soft  
StreamlineMD

Varian Aria  
VipaHealth Solutions  
Wellsoft  
Workflow

### Bronze Providers

Advanced Data Systems  
Allscripts MyWay  
Cerner PowerCharts  
ClinixMD  
CollaborateMD  
Doctors Access  
GloStream  
Greenway Medware  
IOS Solutions Medios  
iSalus Healthcare  
MD Land  
MegaTech DocPad  
PyraMed  
TotalMD

### Other Participating Non-Certified Providers

Allscripts Misys EHR  
Allscripts Misys PM  
Clinet  
ComputerRX  
doc-tor.com Picasso  
Greenway Medical Manager  
i2i Systems

UPLOAD UPDATE

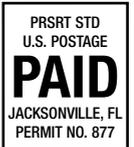
# 260 MILLION+ SHOTS

As of August 8, 2016, we've processed more than 260 million shots via data upload from 2,000+ participating healthcare providers and multiple insurance organizations. There are also 1,500 live web services (real-time) connections through 56 EHRs.

Interested in learning more about how your practice management or EHR software could be set up to upload shot data to the registry? Check out page 3 of this issue to see which software companies are currently participating, or visit [www.flshotsusers.com](http://www.flshotsusers.com) for current data upload information.



The Florida Department of Health Immunization Section  
Bin A-11, 4052 Bald Cypress Way  
Tallahassee, FL 32399-1719



**Florida SHOTS Enrollment:**  
**Fast. Easy. Free.**  
[www.flshots.com](http://www.flshots.com)

## DOUBLE CHECK OR YOU COULD BE A NERVOUS WRECK.

### MAKE SURE IT'S THE RIGHT RECORD.

Mistakes happen in a moment, but their consequences can last forever. Consider patient records. Having the wrong patient record can create havoc once you make changes to it and hit "Save." The bad information is archived, and that can lead to negative consequences for your patient and patience. Before you change and save patient information, double check to make sure you have the right record. Help keep Florida SHOTS complete, correct, and current!



**COMPLETE.**



**CORRECT.**



**CURRENT.**